

bpost Ecozone Emission free last mile City Logistics

















#wearebpost



























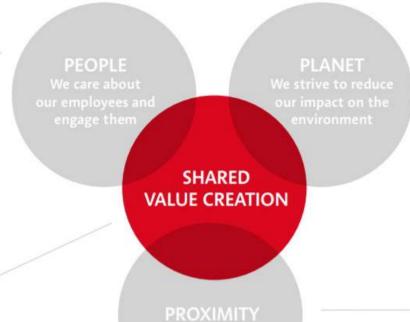
## CSR strategy: People, Planet, Proximity Alligned with 2015 Paris Climate agreement







- Employee health and safety
- Employee training and talent development
- Ethics and diversity
- Social dialogue









- · Green fleet
- · Green buildings
- Waste management









- Continuity of our business
- Employee satisfaction and engagement
- Customer satisfaction

- To our community
- To our suppliers
- To our customers through our services



# Sustainable logistics is a "and" story



4A model to transfrom toward sustainable logistics. Cathy Macharis, VUB-MOBI













# Ecozone: to improve the air quality & liveability in cities

#### Emission free delivery

👍 EV's instead of polluting vans,

decargo bikes serving the city center

#### Pudo at walking distance

on walking distance by adding lots of parcel lockers

#### Local services for the local community

through a City Hub, easy Pickup service and Local sorting & distribution



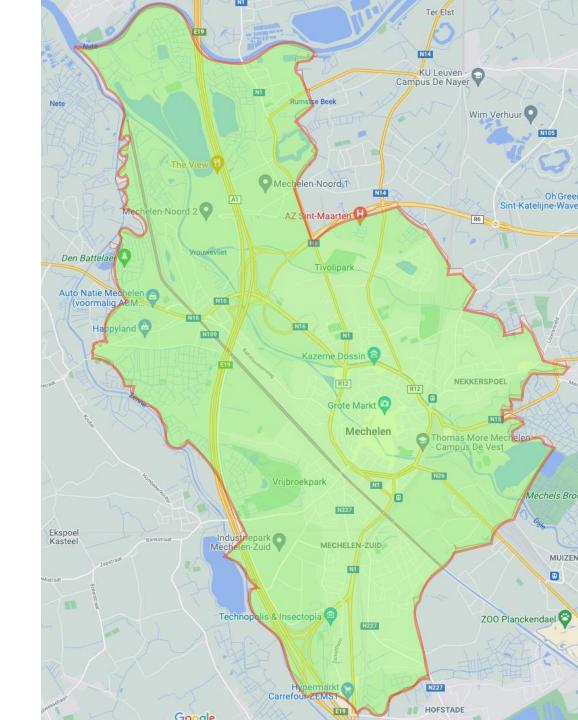


### LOCATION 2800 MECHELEN

Ecozone is an answer to the cities biggest environmental and societal challenges of today: how to improve both air quality as liveability in our cities.

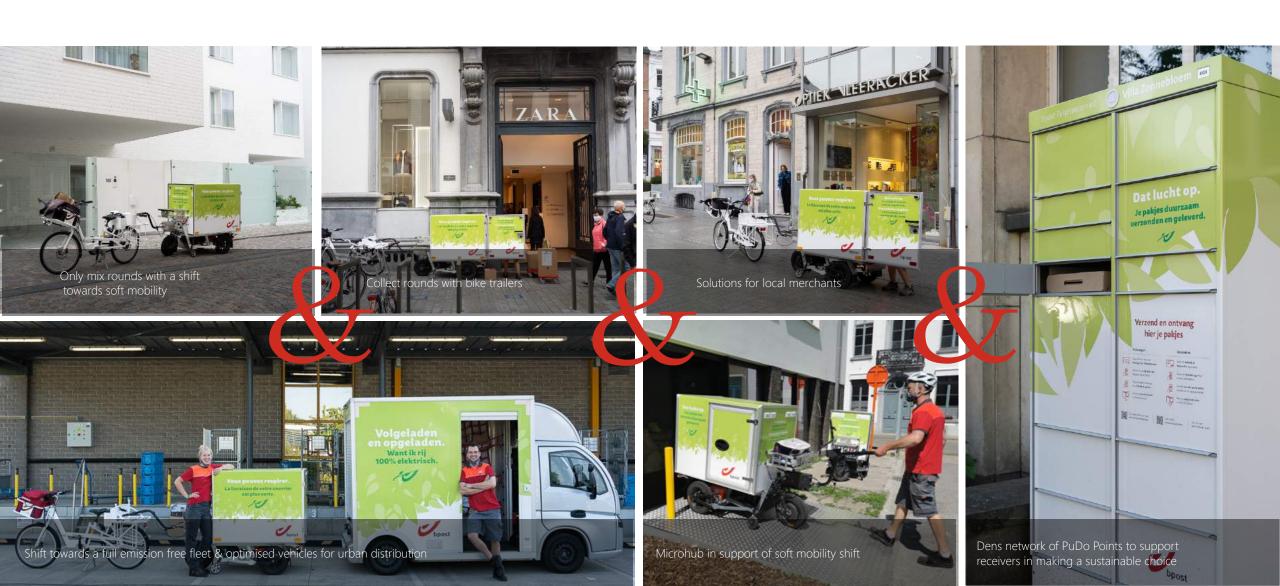
Our solutions supports the change in behaviour on multiple levels. And consists out of 3 important pillars:

- a shift towards zero emission (vehicle & PuDo)
- a shift towards soft mobility
- a shift towards consolidation



## RESEARCH Q BUSINESS MODEL

Can this model, based on bike-trailers, parcel lockers, microhubs & integrated rounds be a model of the future for urban distribution?





# Emissionfree vehicles

100% electric =  $CO_2$  free, noise,



airpollution

Microhubs and parcellockers = efficient and sustainable <a href="https://high.nih.google.com/high.sustainability.gains">high sustainability gains</a> vs home delivery with dieselvan (BAU)

Efficient, sustainable and Responsible Employment











# Ev's and Bike trailer replacing cars in city centres

Bike with biketrailers replace (polluting) vans in city centre = less driven km / day

Efficient, sustainable and Responsible Employment

<u>Fixed routes</u> optimal consolidation









#### From home to PuDo: Sustainable and more Convenient

30% less CO<sub>2</sub>

delivery cost,
more piece of mind

Contactless delivery, 24/7 accessible, on walking distance in cities 2400 PuDo points and parcel lockers, and growing yearly; <u>highest customers</u> satisfaction, very nearby







# City hub and local services

Local 2 Local: parcels with local destination are localy sorted at local tarif

Easy 24/7 pickup: Local merchants can use the parcel locker as their pickup point

Storage & fulfiment: to stimulate consolidated deliveries





Emission free last mile delivery expanding to gradually to 25 cities by 2025 and a commitment of a LM CO<sub>2</sub> reduction of 100% towards 2030

CITIES 4 1 April 2022 8

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# Results in Mechelen





Environmental Achievement of the Year Award 2021

<u>Award show 45s</u> <u>Youtube Video</u> <u>Press release</u>



## Ecozone positive impact on our ecological footprint of 97%



#### **Business as usual 2019**

**126,6 ton CO₂/jaar** 



**125,9 ton CO<sub>2</sub>** 

bpost

**0,7 ton CO<sub>2</sub>** from customers driving to PUDO

Eco-zone Mechelen 2021 3,6 ton CO<sub>2</sub>/jaar



- 122,4 ton

bpost emission free delivery

**-0,6 ton CO<sub>2</sub>** 

behavioral change of consumers (





Reduction of 97% CO<sub>2</sub> emission which aligns with the EU ambition of 2050



## Sustainability gains

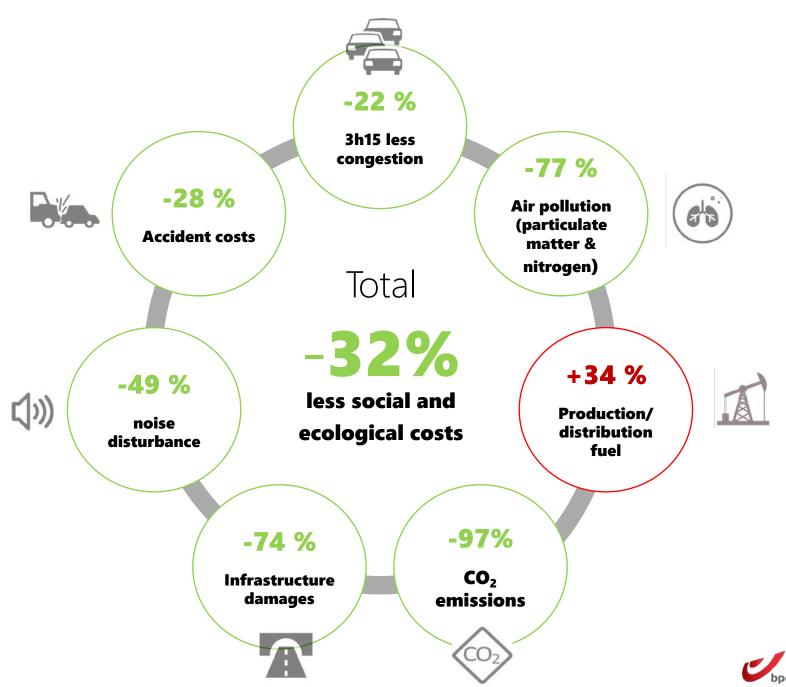


Results from the VUB analyse: Ecozone Mechelen





Standard operating model





THANK YOU

QUESTIONS?

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